

**Aroostook County Action Program
2021 Organizational
Priorities & Goals**

I Support the work we do because...
I Believe we can make a difference!!



Adopt and implement a centralized service model for all ACAP customers with a Whole Family approach for customers with young children



- Full utilization of empowOR across all programs
 - Develop a system to expand navigators
 - Each program create a strategy for implementation

- Strengthen relationship through community partnerships
 - Develop and strengthen partnerships with community partners to expand Whole Family Approach

- Collaborate with The Northern Light House (TNLH) on central intake

Strengthen partnerships and foster cross-sector collaboration

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- Seek collaboration with other partners that will benefit the community
- Expand reach to entire community throughout Aroostook County
 - Seek to be present and be part of existing community events
 - A shared physical presence and shared position(s)

Create opportunities for productive dialogue on the causes and impacts of poverty

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- Address stigma surrounding behaviors that lead to services
- Evaluate internal and external practices that may contribute to poverty
- Build strength-based language in new employee orientation
 - Continue training on global trauma informed
- Provide platform for consumer voice

Continue to address social determinants and barriers that have impact on health and well-being

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- Expand behavioral health on-site
- Continue to prepare workforce to meet needs of employers
 - Develop/connect people with comprehensive services to meet needs of community employers
 - Remove barriers for people without transportation, providing alternative access to services
 - Use HR society to inform services available to downsized employees or underemployed staff
 - Build partnerships to continue providing food/resources
 - Advocate for high speed internet/technology
 - Expand prevention portfolio
 - Continue to focus on childcare

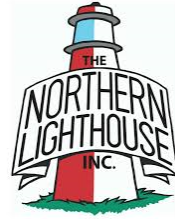
Reduce the burden of behavioral health (substance use) on the population and service system

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- Reduce stigma by educating the community and offering recovery resources
- Teach children self-regulation and mindfulness and provide similar training to clients connected with other services
- Develop relationships with recovery friendly employers and offer recovery resources
- Focus on family/friends impacted by user(s), create “good” network, not only consumer but also family and friends through partnership with TNLH

ACAP and TNLH Joint Strategic Goals



- Shared collaborations in the St. John Valley – expansion of services
- Development of Joint Training Committee
- Shared community events
- Shared development and communication efforts to better support both agencies and the community
- Shared facilities and facilities management staff
- Share empowOR to cross-collaborate client data